DRIVE WITH ODELIVER

Your road to becoming an oDeliver driver

Seven steps from application to your first delivery, and the numbers worth knowing.

The journey

01 Apply in the app
Download the oDeliver Driver app, complete all five pages and upload every document.

02 Confirmation email
Arrives straight away with your training materials and assessment link.

03 Training and Tally.so test
Study the manual and videos, then take the test: 80% to pass, three attempts.

04 HR document review
HR checks your documents and test result, aiming for seven working days.

05 Shortlist and virtual interview
Based on operational demand. The interview takes about 10 minutes.

06 Approval and activation
Activation email, app access, and your Driver Service Agreement takes effect.

07 Group onboarding
An in-person session with HR before you start receiving deliveries.

Key numbers

80%
pass mark on the Tally.so test

3
attempts to pass the test

7
working days: HR review target

10
minutes: typical interview length

1 to 3
weeks to get a Police Certificate

6
months before you can reapply

No app access until activation

You can sign in to the oDeliver Driver app only once you are approved and activated.

Ready to apply? Download the oDeliver Driver app.

Registration takes about 10 minutes

Key terms and before you apply

The words we use, and what to sort out first.

A Key terms

Contracted driver

An independent contractor who delivers for oDeliver under a Driver Service Agreement. Contracted drivers are not oDeliver employees.

Instant Delivery

On-demand, same day delivery of packages throughout Trinidad, picked up from the merchant and taken straight to the customer.

Hub & Spoke

A scheduled service: drivers collect packages from the designated hub and deliver them along assigned routes or service areas (spokes) throughout Trinidad and Tobago to a planned schedule.

Service areas (zones)

The parts of Trinidad and Tobago you choose to deliver in.

Availability

When you can deliver: full-time (throughout the day), part-time or weekends.

Activation

The point at which you are approved and can start using the oDeliver Driver app.

Driver Service Agreement

The agreement setting out the terms of engagement with oDeliver. It takes effect from your activation date.

1 Before you apply

I don't have a Police Certificate of Character yet. Can I still apply?

Yes. The certificate may take 1 to 3 weeks to obtain. In the interim, you can upload a clear photo or scan of your official TTPS receipt. It must show your name, application details and proof that you applied.

Can I use any vehicle?

Your vehicle must be registered, insured and roadworthy, and able to transport packages safely.

Applying, training and review

From submitting your application to hearing back from HR.

2 Your application

I made a mistake after submitting. Can I change my application?

No, submitted applications cannot be edited. If HR finds anything missing or incorrect, they will contact you and update it for you.

Will I be able to use the app after applying?

No. You get access to the oDeliver Driver app only once you are approved and activated.

How will I know my application was received?

A confirmation email arrives straight after you submit, with your training materials and assessment link. Not there? Check your spam or junk folder.

3 Training and assessment

Where do I find the training material?

Your confirmation email links to the Driver Training Manual and the YouTube training videos for the service you applied for.

Where do I take the assessment?

On Tally.so, using the link in your confirmation email. The assessment is not in the app.

What do I need to know about the driver test?

The pass mark is 80% and you have three attempts. Review the training material between attempts. After three unsuccessful attempts your application will not progress. HR verifies passes on Tally.so, so there is no need to contact HR.

4 After you apply

How long does the review take?

HR aims to review documents within seven (7) working days. With a large number of applications, it can take longer at busy times.

Will I get updates on my application?

Due to high volumes, we cannot give individual updates. HR contacts you only if something is needed or you are selected for interview. Please do not submit a second application.

I passed and my documents are fine. Why no interview yet?

Shortlisting is based on operational demand: how many drivers we need, for which service and in which zones. Your application stays on file for when demand increases.

Does my choice of zones and availability matter?

Yes. Applicants whose zones and availability match our needs are more likely to be shortlisted. Choose only what you can reliably cover.

Interview, outcome and activation

What happens next, whatever the result.

5 Interview and outcome

What is the interview like?

A short virtual interview with HR, usually no more than 10 minutes. HR will contact you to arrange it. You will need a stable internet connection and a device with a camera.

What happens if I am approved?

You will receive an activation email. From that date you can sign in to the oDeliver Driver app, your Driver Service Agreement takes effect, and HR will contact you about an in-person group onboarding session.

What happens if I am not successful?

You will receive an email letting you know. Due to the volume of applications, we are unable to give individual feedback.

Can I apply again if I am unsuccessful?

Yes. You may reapply six (6) months after your previous application was unsuccessful.

6 After activation

When do I start receiving deliveries?

After activation and your group onboarding session. Work depends on operational demand, your zones and your availability, and can vary between peak and quieter periods.

Can I switch to another service or add one later?

Yes. Active drivers can complete a Driver Service Transfer Reference Form, available from HR, and must meet the onboarding requirements for the new service.

Can I change my zones or availability after activation?

Yes. Once activated, you can update your zones and availability directly in the oDeliver Driver app.

Ready to drive with oDeliver?

Download the oDeliver Driver app, have your documents to hand, and apply in about 10 minutes.

Apply in the app